



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

AAA Network Meeting SFY22 Q2



Presentation to: AAA Network Providers

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Date: 11 17 21



Mission:

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.



Purpose:

Shaping the future of A Healthy Georgia by improving access and ensuring quality to strengthen the communities we serve.

Agenda

- Public Health Emergency
- Mask Mandate
- EVV
- Rate Increase
- Fraud, Waste, and Abuse

Public Health Emergency Updates

State Public Health Emergency

- Governor Brian P. Kemp's Executive Order 06.22.21., effective 07.01.21, DCH has resumed **utilization reviews and onsite investigations** beginning 07.01.21.

Federal Public Health Emergency

- Appendix K Extension Approved through the end of the PHE with 6-month transition allowance
- Current 90-day approval: expires 1/16/2022
 - Note: formal federal approval can be authorized only in 90-day spans

COVID 19 Updates - Eligibility

The Public Health Emergency was declared in March of 2020. During that time, DCH has maintained Medicaid eligibility for members, with a few exceptions.

- Residency (moving out of state)
- Death
- Voluntary request for closure
- Erroneous eligibility determination

Public Health Emergency Updates

- Providers should be conducting environmental scans to determine how they can resume normal operations:
 - Clients willing to accept visits from providers
 - Clients willing to re-establish ADH schedule
 - (CM/PSS) Staffing plans for family caregivers once normal operations resume. (*Approved Family Caregiver provisions allowed during PHE*)

COVID 19 Updates/Return to normal

Next Steps:

Once the PHE ends, DFCS must take appropriate steps to redetermine eligibility and terminate coverage, as appropriate, for members who remained enrolled due to the maintenance of eligibility. DFCS will have one year to complete this task. The planning for this will be a collaborative effort between DFCS and DCH.

Telehealth- Post PHE Considerations

Populations

Services

Providers

Technology



Federal Mask/Vaccine Mandate 1/4/22

- The state has not established any mandate nor are we requesting to know the status of staff re vaccines etc.
- Additional mandates- State is awaiting guidance from our state legal teams before implementing.

EVV Updates

- EVV Mandatory Claims processing – 11.01.21
- Case Management access went live 11.11.21
- Townhalls are scheduled next week and in December



EVV sites

EVV town hall registrations....

- [EVV Schedule of Events | Georgia Medicaid](#)

EVV recordings of old town halls

- [EVV Service Providers | Georgia Medicaid](#)

Provider Rate Increase

- HB 81- State budget included a 10% increase for HCBS providers, approved by Governor Kemp effective 07.01.21
- **Elderly & Disabled Waiver Program (EDWP)**
 - 6/16/2021: Waiver Amendment Submission
 - 8/10/2021: Appendix K Submission
- **Independent Care Waiver Program (ICWP)**
 - 10/1/2021: Waiver Renewal Submission
 - Requested 10% rate increase approval for EDWP and ICWP
 - *DCH is waiting on CMS approval of the Appendix K application to implement the 10% rate increase.*

Note: The COMP and ICWP Programs are operating under temporary extension

Related CMS Options

- **American Rescue Plan**
 - 7/12/2021: Georgia Submitted an HCBS Spending Plan
 - 9/13/2021: CMS sent Partial Approval of Georgia's Plan
 - Rate increases require a Rate Methodology Study



Provider Reminders



Examples

- Not practicing Conflict-free Case Management
- Coercion of members violating Freedom of Choice
- Documentation errors
- Billing errors
- Failure to perform duties as outlined in Part I and Waiver Policy Manuals

PART I 106 POLICIES AND PROCEDURES

For MEDICAID/PEACHCARE FOR KIDS

- Not contact, provide gratuities or advertise “free” services to Medicaid or PeachCare for Kids members for the purpose of soliciting members’ requests for services. Any activity such as obtaining a list of Medicaid or PeachCare for Kids members or canvassing neighborhoods for direct contact with Medicaid or PeachCare for Kids members is prohibited. Any offer or payment of remuneration, whether direct, indirect, overt, covert, in cash or in kind, in return for the referral of a Medicaid or PeachCare for Kids member is also prohibited. It is not the intent of this provision to interfere with the normal pattern of quality medical care that results in follow-up treatment. Direct contact of patients for follow-up visits is not considered solicitation, nor is an acknowledgment that the provider accepts Medicaid/PeachCare for Kids patients.
- F) Allow Medicaid or PeachCare for Kids members the opportunity to choose freely among available enrolled providers. It is not the intent of this provision to preclude referrals to other enrolled providers when medically necessary.
- G) Not engage in any act or omission that constitutes or results in over utilization of services.

Marketing vs. Advertising (in as nutshell)

- Marketing: The process by which goods and services are introduced to the general public.
- *Advertising: Persuasive presentation of a good, idea or service(s)*

Get paid to take care of a Family member with a disability

Gift cards, Free groceries, more money back to providers if switched,

Be the caregiver in your home and get paid

Change of Ownership (CHOW)

How to Get Paid
As a Family
Caregiver in
Georgia-
Structured Family
Caregiving



Questions

