



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

Provider Network Meeting



Presentation to: EDWP Providers

Presented by: Rebecca Dugger, Director, Program and
Community Supports

Date: 2/17/2021



Mission:

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.



Purpose:

Shaping the future of A Healthy Georgia by improving access and ensuring quality to strengthen the communities we serve.



WHAT'S NEW?

The title is rendered in large, 3D block letters. The letters are primarily blue, with the 'T' and 'W' in the second word being green. The letters are slightly offset from each other, creating a sense of depth and movement.

Appendix K

EVV Updates

DNPs

Waiver Updates

- The current Appendix K waiver is set to expire February 28, 2021.
- A new Appendix K waiver has been submitted to CMS for approval
 - Telehealth provisions
 - Family caregivers
 - Members cannot be terminated from plans (death, member requests, relocation, incarceration)
- Request to create separate Appendix K application for Adult Day Health



Provisions of Appendix K

- Expand setting(s) where services may be provided [K-2.b.iv] (include homes) Homes Hotels, other temporary satellite hospital settings (Grady Health System, Phoebe Putney)
- Allow services to be provided in out of state settings [K-2.b.v] (members who may have to temporarily relocate can still receive services)
- Permit payment for services rendered by family caregivers or legally responsible individuals if not already permitted under the waiver [K-2.c] expanded services to others those that may be sheltering in place and do not feel comfortable with allowing others in the home or the provider may not be able to come home for the visit.
- Modify provider qualifications and training requirements [K-2.d.i] Onboarding process to immediately get staff into the provider network to render services
- Modify processes for level of care evaluations or re-evaluations [K-2.e]
- Increase payment rates [K-2.f] RN and LPN in PSS providers
- Modify person-centered service plan development process and individual(s) responsible for person-centered service plan development [K-2.g]
- Allow payment for services for the purpose of supporting waiver participants in an acute care hospital or short-term institutional stay [K-2.i] PSS can be rendered with members inpatient to assist with staffing needs of facility
- **Include retainer payments to address services delivered in settings closed in response to the health crisis [K-2.j] REMOVED PER CMS**



Status Updates and Timeline

- The EVV implementation is on schedule.
- Third-party EVV vendor outreach and onboarding has begun.
- You will be hearing more about training soon because training opens mid-March!

March 2021	April 1, 2021	May 2021	July 1, 2021
Provider Training Opens	System Ready Initial Training Complete Ongoing Support Provided	Recruitment Campaign System Refinement	EVV Mandatory for Claims Processing

Upcoming Townhalls

Topics	Scheduled Date and Time
Training Preparation (for State / Tellus EVV system)	3/4 – 6pm ET 3/5 – 1pm ET
Registration	April 2021
Topics as needed based on feedback / Open Q&A	May 2021
Topics as needed based on feedback / Open Q&A	June 2021
Topics as needed based on feedback / Open Q&A	July 2021
Topics as needed based on feedback / Open Q&A	August 2021

****Visit the DCH EVV Events Webpage for registration links****

Communication Resources

Communication Tools:

- <https://medicaid.georgia.gov/georgia-electronic-visit-verification> (Can google Georgia DCH EVV)
- evv.medicaid@dch.ga.gov (email address for EVV inquiries)
- Published Power Point Presentations (PPTs)
- Member & Provider Readiness Surveys
- Frequently Asked Questions (FAQs)
- Quick Reference Guides (QRGs)
- State EVV Technical Specs Document
- All 2020 / 2021 DCH-hosted EVV Townhall presentations and recordings



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EVV Members and Member Advocacy Groups

The Department of Community Health (DCH) is pleased to share a variety of information that Medicaid members and member advocacy groups can have and share within the Medicaid member community. We will be adding new information throughout our implementation. Check back often for updates!

Medicaid Members:

EVV Members and Member Advocacy Groups Related

EVV Service Providers

The Department of Community Health (DCH) has created a variety of material that members and service providers can review, download, and share within the Medicaid service provider community. In order to ensure a smooth transition to EVV, DCH requests that service providers and case managers inform members and their family of the upcoming EVV system implementation during their regularly scheduled outreach and interactions with members. We will be adding new information throughout our implementation. Check back often for updates!

Medicaid Service Providers:

EVV Third-Party Information

The Department of Community Health (DCH) has created a variety of materials to support third-party vendor integration with the State's EVV system, operated by Telus. In order to ensure compliance with Federally-mandated EVV requirements and a smooth implementation, DCH requests that third-party vendors work closely with DCH and Telus. We will be adding new information to the website regularly. Check back often for updates!

Third Party Vendor Attestation

Georgia DCH has selected Telus, www.telus.com, as the State selected EVV system and is making this system available at no cost to you. DCH allows providers to select their own EVV system or continue using their current EVV system however the provider is responsible for any costs associated with using the alternate EVV system.

It is the provider's responsibility to ensure their selected EVV system meets both DCH and the 21st Century Cures Act requirements. For this reason, you as the provider, are required to complete a [Third Party Attestation form](#) found [here](#). Completed forms should be sent to DCH at evv.medicaid@dch.ga.gov.

Your vendor must also complete the [Third Party Attestation form](#) found [here](#), and return the completed form to Telus at integration@telus.com.

Please continue to visit the DCH website for the latest information regarding EVV and Third Party Vendor integrations.

Third-Party Information Related Links

- [EVV Quick Reference Guide](#) (192.82 KB)
- [EVV Information PowerPoint \(PPT\)](#) (678.92 KB)
- [EVV Visioning Session Output](#) (372.44 KB)
- [EVV Readiness Survey](#) (\$49.98 KB)
- [21st Century Cures Act](#) (335.93 KB)
- [CMS EVV Presentation December 2017.pdf](#) (635.01 KB)
- [Independent Care Waiver Services Provider Manual](#)
- [NIST Special Publication 800-66, Appendix D - Security Rule Standards and Imple...](#) (115.67 KB)
- [NIST Special Publication 800-53, Revision 4 - Security and Privacy Controls for...](#) (4.98 MB)
- [NIST Special Publication 800-18, Guide for Developing Security Plans for Federat...](#) (367.6 KB)



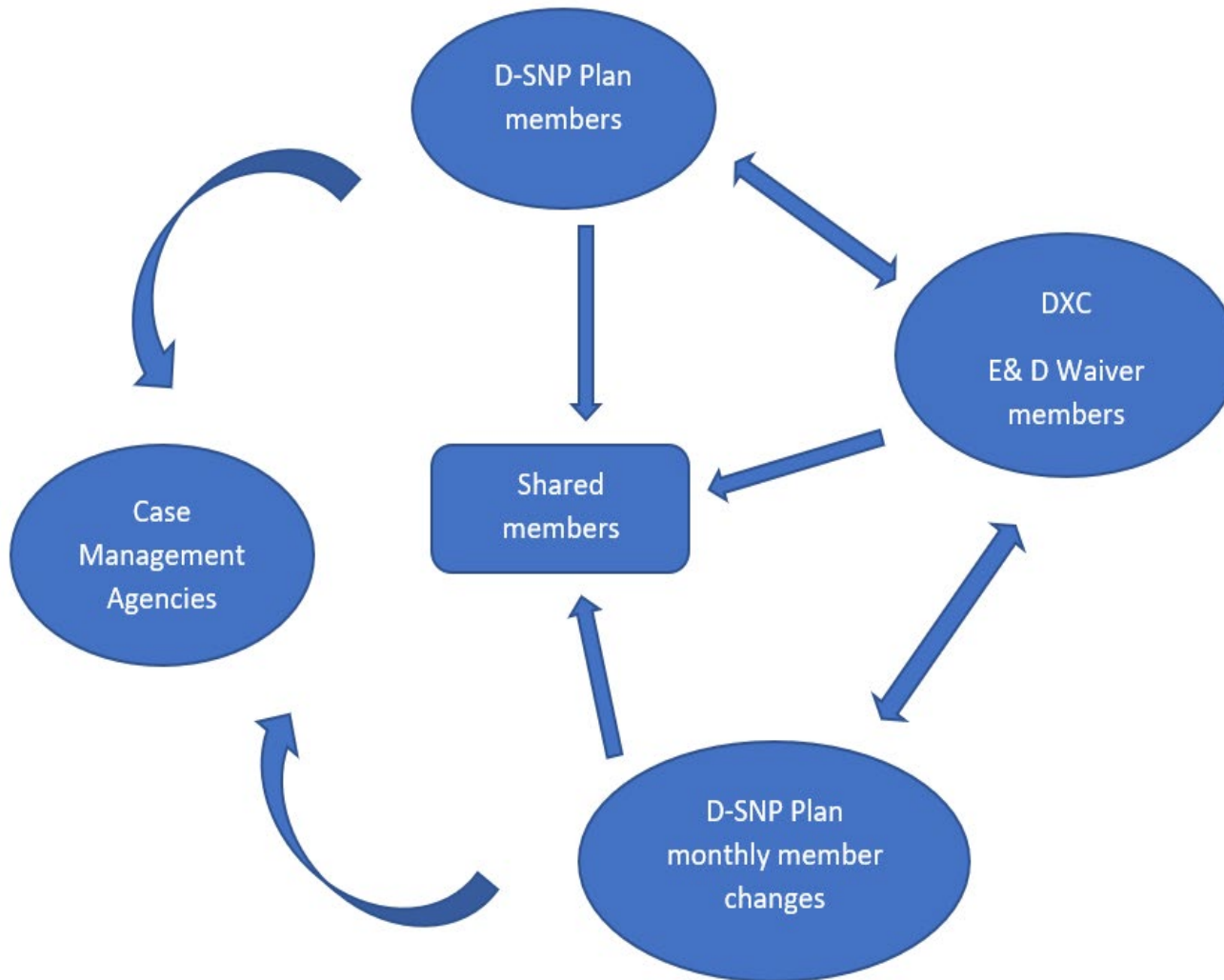
DSNPs

- CMS Requirements
- Impacted D-SNP Plans in Georgia
- Requirements of Case Management and D-SNPs

CMS Regulations for D-SNPs- January 1st

- Minimum responsibilities for D-SNPs to coordinate Medicaid benefits
- Requirements for integrating Medicare and Medicaid appeals
- Duty to notify state Medicaid programs of hospital admissions
- Enrollment of partial duals in D-SNPs

Communication Plan



Medicare Advantage Plans in Georgia

Companies

D-SNP Contracts

BCBS/Anthem
United Healthcare
Cigna
Eon
Humana
Kaiser
Peach State
Pruitt Health
WellCare
Aetna
CareSource

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16



Who Are Georgia's High Risk Members?

- Elderly and Disabled Waiver Program
 - Community Care Services Program (CCSP)
 - Service Options Using Resources in Community Environment (SOURCE)



Care Coordination Responsibilities

- Determine service needs and outcomes
- Brokering services with provider agencies
 - planning, arranging, coordinating, and evaluating service delivery
- Identifying and arranging non-Medicaid resources/services
 - Transportation and medical equipment
- Communicating with client's physician regarding status changes and health issues/changes
- Completing Comprehensive Care Plan (CCP) reviews and annual eligibility determination
- Monitoring client care provided to assure that services are rendered by the service provider as ordered in the CCP
- Assuring that clients are free from abuse, neglect of care and exploitation by provider's agents / make necessary referrals

What DCH has requested of CM Agencies

- Name of person responsible for Business Associate Agreements with the D-SNP
- At least two (2) names of persons to receive the notices and contact information (email) to act as point of contact.
 - Understand SFTP process
 - Distribute information to other CM within organization

What is needed from D-SNP Plans

- Contact information (name and email address)
 - Technical Support
 - Administrative lead for Business Agreements



Vaccine

- *Vaccine administration and who receives the vaccine is under the purview of the Department of Public Health (DPH) and the Governor's Office. To view the vaccination plan they can go to the DPH website or their local public health agency to view the priority listings. There is also a link as to how a provider can serve as an administration site.*
- <https://dph.georgia.gov/covid-vaccine>

Vaccine Administration in Georgia

WE ARE IN
PHASE

1A+

- Healthcare workers including nurses, physicians, EMS, laboratory technicians, environmental services
- Long-term care facilities (LTCF) staff and residents
- Adults 65+ and their caregivers
- Law enforcement, fire personnel (including volunteer fire departments), dispatchers, 9-1-1 operators

1B

- Essential workers (non-healthcare) who perform job tasks across critical infrastructure sectors, ensuring continuity of functions critical to public health, safety, economic and national security

1C

- Persons aged 16-64 with medical conditions that increase the risk for severe COVID-19

Equity Statement: In each population group, vaccine access will be prioritized geographically, based on vaccine accessibility, disease burden and risk associated with socio-economic status, race and ethnicity, and geographic location. Final populations are dependent on approved EUA guidance and ACIP vaccine eligibility recommendations (e.g., children and pregnant women).



Vaccine Phases

- Please check the DPH website for the vaccine locator tool and other information pertaining to the administration of the COVID-19 vaccine.

Questions

