1. On My Watch (OMW) currently serves Dekalb, Fulton, Gwinnett, and Rockdale Counties in the ARC region.
2. OMW received 24 referrals in the month of July from the ADRC
3. OMW currently has **1369 CCSP active clients**. We received 24 referrals for initial assessment in July. We currently have 48 active CCSP clients in our ARC counties. Currently 46 pending initials for our ARC counties.
4. OMW Staff for ARC counties:
   Kierra Robinson – Dekalb, Fulton, Gwinnett, Rockdale. OMW staff list is included in the handouts today.
   Hilary Hanshaw and Lori Born – assessment nurses for all ARC counties.
5. Send referrals for the counties OMW serves to the Athens office fax number or to our main email ccsp@negaccsp.org. Andrew Parker and Ana Bailie do an excellent job of communicating with us monthly and in between if we contact them on the status of the OMW referrals submitted to the ADRC. OMW staff communicate with the referral source the status of the referral monthly.
6. We are accepting PMAO clients. Shannon Cook and Rhea-Ellen Brand – OMW Medicaid Specialists.

Shannon Cook contacts all initials that are sent over to our office from the ADRC who are not SSI Medicaid in GAMMIS (PMAO), she completes the Medicaid application over the phone, cost share liability is discussed, Medicaid Estate Recovery is discussed, and Shannon will make sure they understand Medicaid eligibility process, cost share, and Medicaid Estate Recovery. She then goes over all verification documents they will be required to gather for initial assessment home visit to give to the nurse. She then follows up with all information discussed in writing with a list of verification documents they need to provide for the Medicaid application. The letter is sent to the client or client's representative via email or mail. The letter includes estimated cost share liability. All verifications documents are outlined in detail on the letter. They are instructed to have a copy of all the verification documents to give to the nurse at the home visit or they can fax, scan/email the documents to our Medicaid Specialists or drop them off at our office.

Our Medicaid Specialists and Care Coordinators are gathering verification documents from our clients or the representative. As a result of these processes being implemented, we are experiencing less wait time on eligibility determinations. Rhea-Ellen Brand participates in weekly DFCS conference calls to discuss issues. Rhea-Ellen also has direct contacts with Supervisors and several local county case managers. If Rhea-Ellen has all the information completed on the application and all verification documents when she enters the application in Gateway the application is being processed within 45-60 days. If we are waiting on additional information or documents from client/client representative, then it will take longer. We may contact Providers to assist us with gathering documents if client/client rep is not able to obtain or is being uncooperative.

7. Erica Crawford, Program Assistant, is assisting clients with Medicaid renewals IF they cannot complete the renewal themselves or they do not have a family representative that can complete the renewal.
8. Erica Crawford and Theresa Watson handle all of our brokering.
9. New EDWP policies and procedures that affect service providers – new forms effective July 1 2019 policy manual changes. At 30 day and 90-day care plans – we are now required to send a service order, care plan, and informed consent only effective July 1.