

**Georgia Department of Community Health
Elderly and Disabled Waiver Program (EDWP)
AAA Network Meeting**

WAIVER	WAIVER Specialist
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EDWP Provider Specialist	Atiya Hasan Ahasan@dch.ga.gov 404-463-1897
EDWP <i>changes/questions/ALS F Registrations</i>	ccsp.messages@dch.ga.gov
GAPP	Sharon Collins scollins@dch.ga.gov 404-657-7882
Section Manager	Vacant
Director, Program and Community Support	Rebecca Dugger rdugger@dch.ga.gov 404-463-0551
PA Management	Donna Elrod 404-463-1898 Donna.elrod@dch.ga.gov

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Appendix K- Covid- Gammis Banner messages and notices-

<https://www.mmis.georgia.gov->

NOTICES- ‘provider information’, ‘provider notices’

See 4/24/20 PDF presentation called ‘telehealth and appendix K webinar’

MESSAGES- ‘provider information’, ‘provider messages’ – click ‘search’ for **banner messages**

Email Account- Medicaid.PCKCOVID19@dch.ga.gov

The latest COVID-19 guidance, including the Appendix K Application and Amendments can be found on the Georgia Medicaid website at <https://medicaid.georgia.gov/covid-19> or <https://dch.georgia.gov/>

Latest FAQ- <https://www.medicaid.gov/state-resource-center/downloads/covid-19-faqs.pdf>

Attestation form- <https://dch.georgia.gov/provider-agencies-attestation-form>

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EVV information- CONDUENT

21st Century CURES Act-

<https://www.congress.gov/bill/114th-congress/house-bill/6>

requires States to implement **Electronic Visit Verification (EVV)** for Medicaid-financed Personal Care Services and Home Health Care Services

1/1/2020 - anticipated roll out

DCH to perform thorough testing, conduct an EVV pilot and soft launch, and increase stakeholder engagement across Georgia prior to roll out.

Email questions to.....Evv.medicaid@dch.ga.gov or visit

<https://medicaid.georgia.gov/georgia-electronic-visit-verification>

An EVV system at a minimum is required to capture the following six elements:

- 1. Type of service performed;
- 2. Individual receiving the service;
- 3. Individual providing the service;
- 4. Date the service was provided;
- 5. Location of service delivery; and
- 6. Time the service begins and ends

Over the next year we will have statewide training opportunities for provider to become familiar with the new system. There will also be an incorporated pilot and soft launch. Please continue to monitor the EVV resources for more information.

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The Georgia Department of Community Health, HCBS Waiver **new incident reporting system:**

To be used by all providers across both the ICWP and E&D Waiver Programs. The Department implemented the new system regionally April 2020. The new process and system will be expanded to new regions every two months until full statewide implementation in February 2021.

Key features:

- A standardized, web-based incident reporting system operated by the Department with standardized policy across programs
- Expanded reportable incident types to include non-critical incidents
- Revised timelines and methods for reporting and providing follow-up documentation
- Direct transfer of incident reports to the Department's Healthcare Facility Regulation Division, when applicable for licensed providers
- Increased collaboration between case management providers and direct service providers to address waiver participant needs

This system allows the Department to achieve three major goals 1) demonstrating to CMS that the State has in place a system to ensure the health and safety of waiver participants, 2) addressing potential gaps in the waiver participants care and improving quality of services, and 3) access to new data to improve identification of patterns across waiver programs, providers, and incident types to allow for systematic and individual remediation.

The HCBS Incident Report can be accessed at <https://medicaid.georgia.gov/> under the Provider links section at the bottom of the page.



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Additionally, we have developed a resources page to assist in training agency staff.

Link to resource page:

<https://medicaid.georgia.gov/programs/all-programs/waiver-programs/hcbs-incident-reporting-system-resources>

The April 1st launch affected providers serving members in the following counties:

Baker	Grady	Schley
Calhoun	Harris	Seminole
Chattahoochee	Lee	Stewart
Clay	Macon	Sumter
Crisp	Marion	Talbot
Colquitt	Miller	Taylor
Decatur	Mitchell	Terrell
Dooly	Muscogee	Thomas
Dougherty	Quitman	Webster
Early	Randolph	Worth

The June 15 launch affected providers serving member in the following counties:

Baldwin	Monroe
Bibb	Peach
Carroll	Pike
Coweta	Pulaski
Crawford	Upson
Heard	Spalding
Houston	Troup
Jones	Twiggs
Lamar	Wilkinson
Meriwether	

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The August launch affected providers serving member in the following counties:

August 2020		
Appling	Coffee	Lowndes
Atkinson	Cook	Mcintosh
Bacon	Dodge	Montgomery
Benhill	Echols	Pierce
Berrien	Effingham	Putnam
Bleckley	Evans	Tattnall
Brantley	Emanuel	Telfair
Brooks	Glynn	Tift
Bryan	Lanier	Toombs
Bulloch	Liberty	Ware
Camden	Long	Wayne
Candler	Irwin	Wilcox
Charlton	Jeff Davis	Wheeler
Chatham	Johnson	Turner
Clinch	Laurens	Treutlen

For questions or technical assistance, please reach out to the HCBS Waiver Unit at:
HCBS.IncidentReports@dch.ga.gov.

Thank you for your commitment to the health and safety of our Medicaid members.

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Other Contacts

- **DXC**, 1-800-766-4456
 - **Provider Enrollment** enrollment@dch.ga.gov
 - **Provider Enrollment Manager**: Leslie Austin 404-657-4865 laustin@dch.ga.gov
 - **Provider Enrollment Director**: Nichole Thompson 404-651-5191 Nthompson1@dch.ga.gov
 - **Revalidation**, revalidationenrollment2@dch.ga.gov
 - **CVO**, 1 800-766-4456, cvo.dch.ga.gov
- Personal Care Homes/**HFR** (ALC, Adult Day, CLA) HFRD.pch@dch.ga.gov
Private Home Care/**HFR** HFRD.phcp@dch.ga.gov

Finding a list of active medicaid providers in Ga

<https://dch.georgia.gov/> click on 'providers' and 'provider directory'

- **Healthcare Facility Regulation (HFR)- proxy forms/find a facility/complaints**
<https://dch.georgia.gov/hfr-laws-regulations>

Elaine Wright- ehwright@dch.ga.gov- Private Home Care and PCH
Shirley Rodrigues serodrigues@dch.ga.gov PCH
Michelle Robinson Michelle.Robinson1@dch.ga.gov PHC

Fingerprint law- Effective October 1, 2019, facilities shall be required to use GCHEXS for fingerprint criminal background checks of owners, administrators, onsite managers, directors, AND direct access employees. See link below for more information.

<https://dch.georgia.gov/announcement/2019-10-01/new-background-screening-requirements-information>

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Policy Revisions included in the July 2020 (SFY 21) Edition of the EDWP Policy Manuals: Attached

Network Meeting attendance-

EDWP Provider Network Meetings have transitioned to a new DCH Network Meeting Format,. The format consists of statewide meetings in the form of a webinar that will be hosted by the Atlanta Regional Commission (ARC).

The next meetings are scheduled for **8/19/20, 11/18/20, 2/17/21 and 5/19/21**. Providers must go to <https://register.gotowebinar.com/rt/2406565270528643852> to register for each meeting ahead of time. The date is pulled down from the dropdown list. All of the rest of the dates for the fiscal year are listed. Once registered, each provider will receive a confirmation e-mail that includes the link to join the webinar at the specified time and date.

All network meeting information and presentations will be placed on the ARC Network Meeting webpage located at <https://empowerline.org/for-professionals/elderly-disabled-waiver-providers/>.

Policy requires the attendance of two (2) network meetings per FISCAL (July 1 – June 30) year. Gen Services Manual Pg. VI-14. Corrective action can be applied for those providers who are not in compliance.

***Network meeting reminders will ONLY be sent to agencies that have registered at the site to receive the reminders. We encourage all providers to register their email address at the registration site so that they will receive the reminders for themselves.**

The web-x format has the capability for DCH to track the time of logging on and off of the web-x for each provider. You must participate in the full web-x to receive credit for attending.

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**PROVIDER member referrals and follow-up need submitted to your specific region's AAA.*

ATLANTA

For Providers: ccspintake@atlantaregional.org

For clients and caregivers: 404-463-3333.

CSRA 888-922-4464

Coastal 800-580-6860

Georgia Mountains (Legacy Link) 855-266-4283

Heart 888-367-9913

Middle 888-548-1456

NE 800-474-7540

NW 800-759-2963

River Valley (706) 256-2900

Southern 888-732-4464

SOWEGA 800-282-6612

Three Rivers 866-854-5652

AAA contact information-

https://www.georgiaadrc.com/site/363/contact_us.aspx

Online referral system- **** **NEW**

[Web Intake Form](#) - link